



Client Reference No:

AGREEMENT - AUTHORITY - To Investigate & Release

I Authorise RefundWorks to investigate/recover Unclaimed Money/Assets in the name of,

I authorise Aurora Capital Australia Pty Limited trading as RefundWorks ("RefundWorks") and its staff to undertake any necessary searches and procedures required for the investigation/recovery of unclaimed money. I declare that I will provide necessary authentic identification document(s) to RefundWorks.

You agree to appoint RefundWorks (Us/We) as your duly appointed agent in recovering these funds. Upon signing this Authority, you understand that we are seeking more information about the lost funds and are allowing us, as your refund agent, to obtain this information.

You accept that under the Unclaimed Money Act 1995, and other relevant legislation, penalties will apply for making false or misleading information and statements in connection with an application to claim unclaimed money.

You authorise RefundWorks to undertake any necessary searches and procedures required for the recovery of the above-mentioned lost funds. You are aware that this can include obtaining personal information from third-party on your behalf for the sole purpose of having your claim for the lost funds approved. You authorise RefundWorks to obtain a history of address from Computershare or any other Australian Insurance company or Australian Bank. You authorise RefundWorks to obtain a history of address from Medicare or Centrelink. You understand that the claim process should take an average of 2 months but can take longer depending on the complexity of your claim.

You understand that, once the claim is approved and it is acknowledged by the holding authority that the funds belong to you, the holding authority will send the money to us as your representing agent RefundWorks. From there we will contact you and ask for your bank details so that we can electronically transfer the funds into your nominated bank account. I am aware that by authorizing RefundWorks to act on our behalf I agree to pay RefundWorks a 22 % (Plus GST) recovery fee on the total sum recovered upon retrieval regardless and is irrevocable.

You acknowledge if my refund is electronically paid to you directly by the Authority that is holding it. I acknowledge that my fee for appointing RefundWorks to lodge my claim on my behalf must be paid within 7 days of receiving a tax invoice for the refund service. Invoices will only be sent out once there has been confirmation of the refund payment.

You understand that we will transfer the funds into your bank account within 10 business days of our receipt of the funds. You understand that we cannot charge a fee until the claim has been approved and the funds are received. That after having provided all the necessary documentation for claim approval, if the claim is declined, we will NOT charge a fee and You understand that if you make a direct claim for the money or ask another party to do so at any time after signing this agreement, the fee due to us is still due and payable. You acknowledge that by signing this Authority, you are committed to retaining us and RefundWorks only to attempt to retrieve your funds on your behalf. You acknowledge that you have read this Authority to Investigate and Release and agree to them.

Claimant Full Name/s:

Company Name:

Position:

Address:

Phone Work: Phone Home: Mobile:

Email: DOB:

Date: Preferred Method of Contact: Email ☐ Phone ☐ Mail ☐

Signature/s: Signature/s:

Is this claim in respect of a Deceased Estate?

Deceased Estate Name: Relationship:

Aurora Capital Australia Pty Limited (A.B.N 47 550 337 553) trading as RefundWorks

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